

## Terms and Conditions:

1. Open to residents in England, Wales, Scotland and Northern Ireland aged 18 or over only, except employees of the Promoter, News UK & Ireland Limited, and their associated, affiliated or subsidiary companies, their families, agents or any other person(s) connected with this promotion, including third party promotional partners.
2. Only one application per household. Only one application method may be used. Multiple applications from guests from the same address and/or under the same guest name will ALL be cancelled. Guests may not book multiple pairs of free tickets on behalf of family members, friends, or other guests at their address.
3. Application for your two free tickets is via ONE method only: Via the Sun Savers app or website (online application) - you must collect NINE unique Sun Savers codes by purchase of The Sun or The Sun on Sunday from Saturday, September 2<sup>nd</sup> 2023 – Tuesday September 19<sup>th</sup>. Once you have entered or scanned NINE unique Sun Savers codes you will receive a unique booking code via email which will allow you to select a specific activity as well as a date and time slot (within the period of Thursday, September 14<sup>th</sup> 2023 – Friday, March 22, 2024 online directly on The Bear Grylls Adventure website. You will receive an order confirmation number and itinerary via email. Your order number is all you need to check in at the attraction on the day, and you will not receive a ticket as this will act as your ticket. This can be shown on your mobile device or printed.
4. Sun Savers codes are unique and may only be redeemed once. The Promoter reserves the right to refuse redemption of any Sun Savers codes or cancel any existing redemption if in its reasonable opinion, it suspects any breach of these Terms and Conditions Sun Savers codes found to be shared, transferred or sold may be considered fraud and we are within our rights to cancel or suspend the Sun Savers account of any member that may be defrauding the Promoter. The Promoter may ask you to provide the source of a Sun Savers code for verification purposes.
5. Your unique booking code will be emailed to you within 28 days of receipt of your application. Please email [tickets@thesun.co.uk](mailto:tickets@thesun.co.uk) or us Live Chat at [help.thesun.co.uk](https://help.thesun.co.uk) for any general queries about ticket processing. For any issues specifically with booking your ticket online via The Bear Grylls Adventure please email [info@beargryllsadventure.com](mailto:info@beargryllsadventure.com).
6. Tickets are available to visit the attraction from Thursday, September 14<sup>th</sup> 2023 – Friday, March 22, 2024. The following dates are excluded at The Bear Grylls Adventure: All Mondays, Tuesdays and Wednesdays, apart from October 30<sup>th</sup>, December 18<sup>th</sup>, February 12<sup>th</sup>.
7. Tickets are subject to availability and on a first come, first served basis. You are encouraged to book early to avoid disappointment particularly for tickets during weekends and school/bank holidays which have more limited availability. There are 15,064 total tickets available, including 1,020 school/bank holiday and 3,672 weekend tickets available
8. Tickets are non-transferable and are only valid for ONE of the following four activities at The Bear Grylls Adventure at the booked date and time slot. Activities include: Archery, High Ropes, Climb, and Axe Throwing. All tickets include unlimited access to the Assault Course on the day of visit.
9. The closing date for applications is strictly Monday, October 2, 2023. We will not be able to process or honour any applications received after this date.
10. Your unique booking code must be redeemed online by midnight on Monday, October 23<sup>rd</sup> 2023.

11. In the event incorrect or incomplete information is provided this may result in the rejection of your application.
12. No liability will be accepted for technical, hardware or software failures, lost, faulty or unavailable network connections or difficulties of any kind that may limit or prohibit your ability to participate in the promotion. Nothing in these Terms and Conditions shall in any way limit the Promoter's liability for death or personal injury caused by its negligence or for any other matter where liability may not as a matter of law be limited.
13. The Promoter and The Bear Grylls Adventure cannot take any responsibility for any unused tickets and will not, under any circumstance, reissue tickets for an alternative date if the allocated date/time is missed.
14. Photocopies are not accepted.
15. Tickets have no cash value and will be VOID and invalid if transferred to parties other than the applicant, and a valid ID will be required on arrival when presenting your tickets to validate entry.
16. Tickets are not for re-sale. A breach of this condition will entitle The Bear Grylls Adventure or the Promoter to cancel the tickets without prior notification, refund, compensation or liability.
17. Successful applicants must pre-book their visit online before attending the attraction. Attending the attraction without a reserved time slot will result in the applicant being refused entry.
18. Tickets must be presented upon entrance and surrendered to the ticket booth operator at The Bear Grylls Adventure. E-tickets can be shown via a mobile phone or printed.
19. This offer may not be used in conjunction with any other offer or discount. Any further additional visitors accompanying offer ticket holders must pay the full admission price booking online at The Bear Grylls Adventure website in advance of your visit and subject to availability.
20. The successful applicant and guest are responsible for travel to and from the attraction including parking at their own expense.
21. Size, height, weight, age restrictions and medical warnings apply to various activities. For full restrictions visit [beargryllsadventure.com/restrictions](http://beargryllsadventure.com/restrictions).

For High Ropes: Participants must be 8+ years old. 8 and 9 year olds must be accompanied on the activity by an adult aged 18 or over. This adult must have a full activity ticket. Adults accompanying guests aged 8 and 9 are required to remain on the same High Ropes level as the child/children at all times. Guests aged 10-16 years will need an adult present at check-in to sign waivers, but can enjoy the adventure unaccompanied. Parents or guardians accompanying those aged 10 to 13 are required to remain on site. Weight Restrictions: Maximum weight 130kg. Height Restrictions: Minimum height 130cm. Maximum height 203cm.

For Climb: Participants must be 5+ years old. Children under 10 year olds must be accompanied on the activity by an adult aged 18 or over. This adult must have a full activity ticket. Guests aged 10-16 years will need an adult present at check-in to sign waivers, but can enjoy the adventure unaccompanied. Parents or guardians accompanying those aged 10 to 13 are required to remain on site. Weight Restrictions: Maximum weight 136kg.

For Archery: Participants must be 8+ years old. 8 and 9 year olds must be accompanied on the

activity by an adult aged 18 or over. This adult must have a full activity ticket. Guests aged 10-16 years will need an adult present at check-in to sign waivers, but can enjoy the adventure unaccompanied. Parents or guardians accompanying those aged 10 to 13 are required to remain on site.

For Axe Throwing: Participants must be 10+ years. Guests aged 10 – 15 must be accompanied on the activity by a participating parent or guardian aged 18+ on a ratio of 1 adult to 3 children. Guests aged 15-16 years will need an adult present at check-in to sign waivers, but can enjoy the adventure unaccompanied.

22. Tickets are subject to The Bear Grylls Adventure terms and conditions (found at [beargryllsadventure.com/security-privacy/terms-conditions](http://beargryllsadventure.com/security-privacy/terms-conditions)) as applicable. For information about the attraction, please visit [beargryllsadventure.com](http://beargryllsadventure.com).
23. The Bear Grylls Adventure reserves the right, in their absolute discretion, to refuse entry and to close and/or alter all or any part of the facilities including closure of the attraction or other reasons including overcapacity.
24. 25. By claiming your two free tickets, you agree to your full name and email address being shared with Merlin Entertainments for the purposes of sending you important updates and information about your visit.
25. Further activities can also be purchased for an additional cost and are subject to availability. These include; Snorkelling and iFly. These activities must be booked as a separate transaction on The Bear Grylls Adventure website at the price stated.
26. Guests must choose and book their allocated date and time slot. Tickets are only valid for the date and times booked and are non-refundable. Guests must arrive 30 minutes prior to their activity start time. Failure to arrive on time will result in you missing your activity time and we will not be able to allocate you another activity time due to restricted numbers. This will be classed as a late arrival and we will be unable to offer a new date.
27. The Promoter will collect and process participants' personal information and it will be shared with the Promoter's agents, affiliates and any third party promotional partner as applicable (including those outside the European Economic Area) to the extent necessary in order to conduct the Promotion including for the Promotional Items to be delivered. Personal information will be used by the Promoter in accordance with the applicable privacy policy in place from time to time (see [newsprivacy.co.uk/single/](http://newsprivacy.co.uk/single/)).
28. These Terms and Conditions are governed by English law. The courts of England and Wales shall have exclusive jurisdiction to hear any dispute or claim arising in association with the Promotion or these Terms and Conditions.
29. The promoter of this promotion is News Group Newspapers Ltd (publishers of The Sun) (the "Promoter"). Your completed application form is your acceptance of the terms and conditions of this promotion.
30. The Promoter, its affiliates, and the attraction may amend or withdraw any element of the promotion for reasons beyond their reasonable control, including but not limited to the unavailability of the promotion entry platform before the closing date, or for strike, lock-out, labour dispute, illness, act of God, natural disaster, adverse weather conditions, war, riot, civil

commotion, accident, public health concern in relation to potential infection, epidemic or pandemic, malicious damage, fire, flood and/or storm, compliance with law or governmental order, rule, regulation or direction, breakdown of plant, machinery or transportation. The Promoter, its affiliates, and the attraction are not responsible for any loss or damage caused to you as a result of any of these occurrences. Therefore the Promoter and the attraction shall not be responsible if a participant is unable to redeem their tickets for any time period as a result of government guidelines or restrictions resulting from COVID-19. No alternative booking dates or compensation will be made available in these circumstances.