

Terms and Conditions:

1. Open to residents in England, Wales and Scotland, aged 18 or over only, except employees of the Promoter, News UK & Ireland Limited, and their associated, affiliated or subsidiary companies, their families, agents or any other person(s) connected with this promotion, including third party promotional partners.
2. Only one application per household. Only one application method may be used. Multiple applications from the same household will ALL be cancelled.
3. Application for your two free tickets is via ONE method only:
 - a. Via the Sun Savers app or website (online application) - you must collect NINE unique Sun Savers codes by purchase of The Sun or The Sun on Sunday from Saturday, October 2, 2021 – Tuesday, October 19, 2021. Once you have entered or scanned NINE unique Sun Savers codes you will receive a unique booking code via email which will allow you to select a specific activity as well as a date and time slot (within the period of Saturday, October 16, 2021 – Sunday, June 26, 2022) online directly on The Bear Grylls Adventure website. You will receive an order confirmation number via email. Your order number is all you need to check in at the attraction on the day, and you will not receive a ticket as this will act as your ticket.
4. Your unique booking code will be emailed to you within 28 days of receipt of your application. Please email tickets@thesun.co.uk for any general queries about ticket processing. For any issues specifically with booking your ticket online via The Bear Grylls Adventure please email info@beargryllsadventure.com.
5. Tickets are available to visit the attraction from Saturday, October 16, 2021 to Sunday, June 26, 2022. The following dates are excluded at The Bear Grylls Adventure: All Mondays, Tuesdays and Wednesdays, apart from October 27 and December 22, 27, 28.
6. Tickets are subject to availability and on a first come, first served basis. You are encouraged to book early to avoid disappointment particularly for tickets during weekends and school/bank holidays which have more limited availability. There are 1,664 school/bank holiday tickets available and 4,032 weekend tickets available.
7. Tickets are non-transferable, and are only valid for ONE of the following four activities at The Bear Grylls Adventure at the booked date and time slot. Activities include: Archery, High Ropes, Shooting and Climb. All tickets include unlimited access to the Assault Course on the day of visit.
8. The closing date for applications is strictly Monday, November 1, 2021. We will not be able to process or honour any applications received after this date.
9. Your unique booking code must be redeemed online by midnight on Monday, November 22, 2021.
10. In the event incorrect or incomplete information is provided this may result in the rejection of your application.
11. No liability will be accepted for applications lost, damaged or delayed in the post or for technical, hardware or software failures, lost, faulty or unavailable network connections or difficulties of any kind that may limit or prohibit your ability to participate in the promotion. Nothing in these Terms and Conditions shall in any way limit the Promoter's liability for death or personal injury caused by its negligence or for any other matter where liability may not as a matter of law be limited.

12. The Promoter and The Bear Grylls Adventure cannot take any responsibility for any unused tickets and will not, under any circumstance, reissue tickets for an alternative date if the allocated date/time is missed.
13. Photocopies are not accepted.
14. Tickets have no cash value and will be VOID and invalid if transferred to parties other than the applicant, and a valid ID will be required at check in.
15. Tickets are not for re-sale. A breach of this condition will entitle The Bear Grylls Adventure or the Promoter to cancel the tickets without prior notification, refund, compensation or liability.
16. Successful applicants must pre-book their visit online before attending the attraction. Attending the attraction without a reserved timeslot may result in the applicant being refused entry.
17. Tickets must be presented upon entrance and surrendered to the ticket booth operator at The Bear Grylls Adventure. E-tickets can be shown via a mobile phone.
18. This offer may not be used in conjunction with any other offer or discount. Any further additional visitors accompanying offer ticket holders must pay the full admission price booking online at The Bear Grylls Adventure website in advance of your visit and subject to availability.
19. The successful applicant and guest are responsible for travel to and from the attraction including parking at their own expense.
20. Size, height, weight, age restrictions and medical warnings apply to various activities. For full restrictions visit www.beargryllsadventure.com/restrictions.

For High Ropes: Participants must be 8+ years. 8 and 9 year olds must be accompanied on the activity by an adult aged 18 or over. This adult must have a full activity ticket. Adults accompanying guests aged 8 and 9 are required to remain on the same High Ropes level as the child/children at all times. Guests aged 10-16 years will need an adult present at check-in to sign waivers, but can enjoy the adventure unaccompanied. Parent or guardian accompanying those aged 10 to 13 is required to remain on site. Weight Restrictions: Maximum weight 130kg. Height Restrictions: Minimum height 130cm. Maximum height 203cm.

For Climb: Participants must be 8+ years. 8 and 9 year olds must be accompanied on the activity by an adult aged 18 or over. This adult must have a full activity ticket. Guests aged 10-16 years will need an adult present at check-in to sign waivers, but can enjoy the adventure unaccompanied. Parent or guardian accompanying those aged 10 to 13 is required to remain on site. Weight Restrictions: Maximum weight 136kg.

For Archery: Participants must be 8+ years. 8 and 9 year olds must be accompanied on the activity by an adult aged 18 or over. This adult must have a full activity ticket. Guests aged 10-16 years will need an adult present at check-in to sign waivers, but can enjoy the adventure unaccompanied. Parent or guardian accompanying those aged 10 to 13 is required to remain on site.

For Shooting: Participants must be 10+ years. Guests aged 10-15 must be accompanied on the activity by a participating parent or guardian aged 18+ on a ratio of 1 adult to 2 children. That parent or guardian must purchase a full ticket for the activity. Our activity instructors cannot assume the position of guardian for participants aged 10-15.

21. Tickets are subject to The Bear Grylls Adventure terms and conditions (found at www.beargryllsadventure.com/security-privacy/terms-conditions) as applicable. For information about the attraction, please visit beargryllsadventure.com.
22. The Bear Grylls Adventure reserve the right, in their absolute discretion, to refuse entry and to close and/or alter all or any part of the facilities including closure of the attraction or other reasons including overcapacity.
23. Extra activities to the one chosen with your two free tickets can be purchased for an additional discounted cost and are subject to availability. These include; High Ropes, Archery, Climb, Shooting and iFLY Indoor Skydiving. To book these activities at a discounted cost they must be added to your basket at the point of booking your two free Sun Superdays tickets on The Bear Grylls Adventure website.
24. Further activities can also be purchased for an additional cost and are subject to availability. These include; Dive, Snorkel and Escape Rooms. These activities must be booked as a separate transaction on The Bear Grylls Adventure website at the price stated.
25. Guests must choose and book their allocated date and time slot. Tickets are only valid for the date and times booked and are non-refundable. Guests must arrive 30 minutes prior to their activity start time. Failure to arrive on time will result in you missing your activity time and will we not be able to allocate you another activity time due to restricted numbers. This will be classed as a late arrival and we will be unable to offer a new date.
26. The Promoter will collect and process participants' personal information and it will be shared with the Promoter's agents, affiliates and any third party promotional partner as applicable (including those outside the European Economic Area) to the extent necessary in order to conduct the Promotion including for the Promotional Items to be delivered. Personal information will be used by the Promoter in accordance with the applicable privacy policy in place from time to time (see newsprivacy.co.uk/single/).
27. These Terms and Conditions are governed by English law. The courts of England and Wales shall have exclusive jurisdiction to hear any dispute or claim arising in association with the Promotion or these Terms and Conditions.
28. The promoter of this promotion is News Group Newspapers Ltd (publishers of The Sun) (the "Promoter"). Your completed application form is your acceptance of the terms and conditions of this promotion.
29. The Promoter, its affiliates, and the attraction may amend or withdraw any element of the promotion for reasons beyond their reasonable control, including but not limited to the unavailability of the promotion entry platform before the closing date, or for strike, lock-out, labour dispute, illness, act of God, natural disaster, adverse weather conditions, war, riot, civil commotion, accident, public health concern in relation to potential infection, epidemic or pandemic, malicious damage, fire, flood and/or storm, compliance with law or governmental order, rule, regulation or direction, breakdown of plant, machinery or transportation. The Promoter, its affiliates, and the attraction are not responsible for any loss or damage caused to you as a result of any of these occurrences. Therefore the Promoter and the attraction shall not be responsible if a participant is unable to redeem their tickets for any time period as a result of government guidelines or restrictions resulting from COVID-19. No alternative booking dates or compensation will be made available in these circumstances.

30. Those showing COVID-19 symptoms or who have had a positive COVID-19 test are requested not to visit the attraction. The Bear Grylls Adventure asks all guests to play their part in helping to protect themselves and each other.